

FINANCIAL SERVICES FEES 2024/25

Transaction Description	Fee
Call Account	
First N\$2000 cash deposit per month	No Charge
Cash Deposit fee (> N\$ 2000)	N\$1.78/100 max N\$ 3,450
Investment Statement fee other than normal monthly	N\$1 per page
Swift Payments	
Outward payments	N\$550 or 1% of value, whichever is the highest.
Inward payments	N\$550 or 1% of value, whichever is the highest.
SmartCards	
First issue of card	Free
Damaged/Lost Card Admin Fee	N\$141.24
Closing Of Accounts	
All Card accounts	Free
Account closures - Estate	N\$129.21
Management Fee (Monthly)	
Traderoot Monthly Fee	N\$22.43
Unmigrated SAP Monthly Management Fee	N\$35.00
Statement (Other than Normal)	N\$1 per page
Cash Deposit Fees	
Individuals	
Cash deposit fee (N\$ 1 - N\$ 1000)	N\$0.80/N\$100
Cash deposit fee (N\$ 1000 - More)	N\$1.58/N\$100 max N\$3,450
Business Accounts	
Cash deposit fee	N\$2.14/N\$100 max N\$ 5,750
Cash Withdrawal Fees	
Cash withdrawal fee (In Branch)	2.3% of amount with a min. of N\$19.42 & max of N\$ 300
Other Services	
Internal Debit Order	N\$12.95
Stop Orders	N\$12.38
Debit Orders	N\$25.90
NamPost Account To NamPost Account	
Internal Account Payment	N\$15.28
Transfers	
Transfer between Savings and Transactional accounts	N\$4.00
Transfer between Transactional and Savings accounts	Free
3rd Party Account Payments	
3rd Party Account Payments @ NamPost Branches (Host-2-Host)	N\$25.89
(The above includes transfers from NamPost Investment Accounts to other commercial bank accounts for interest payments and other EFT transfers)	
Beneficiary Payments (Digital Channels)	
Monthly fee	Free
Beneficiary and 3rd Party Account Payments	N\$9.50
Sale Transaction Fee	
Transaction Fee On Sales (POS/SWIPE)	N\$5.75
CashBack Transactions	N\$6.00
Enquiries	
Balance enquiry at NamPost branches	N\$1,50
Mini Statement at NamPost branches	N\$1,50
Bank Confirmation Letter Business	N\$10.00
Bank Confirmation Letter Individual	N\$5.00
ATM Transactions	
Withdrawal at other bank's ATM	N\$5.60+N\$13.70 per N\$500 with a maximum of N\$35 excl VAT
Non-Financial Transactions	
Balance enquiry at other bank's ATM	N\$4.30
Wage Fee	
Processing fee (Salary & Others)	N\$23.85
Pensioners	N\$15.16