

# FINANCIAL SERVICES FEES 2024/25

| Transaction Description   | Fee  |
|---|--|
| <b>Call Account</b>   |  |
| First N\$2000 cash deposit per month  | No Charge  |
| Cash Deposit fee ( > N\$ 2000)  | N\$1.78/100 max N\$ 3,450                                    |
| Investment Statement fee other than normal monthly  | N\$1 per page  |
| <b>Swift Payments</b>   |  |
| Outward payments  | N\$550 or 1% of value, whichever is the highest.             |
| Inward payments   | N\$550 or 1% of value, whichever is the highest.             |
| <b>SmartCards</b>   |  |
| First issue of card   | Free   |
| Damaged/Lost Card Admin Fee   | N\$141.24  |
| <b>Closing Of Accounts</b>  |  |
| All Card accounts   | Free   |
| Account closures - Estate   | N\$129.21  |
| <b>Management Fee (Monthly)</b>   |  |
| Traderoot Monthly Fee   | N\$22.43   |
| Unmigrated SAP Monthly Management Fee   | N\$35.00   |
| Statement (Other than Normal)   | N\$1 per page  |
| <b>Cash Deposit Fees</b>  |  |
| <b>Individuals</b>  |  |
| Cash deposit fee ( N\$ 1 - N\$ 1000)  | N\$0.80/N\$100   |
| Cash deposit fee ( N\$ 1000 - More)   | N\$1.58/N\$100 max N\$3,450                                  |
| <b>Business Accounts</b>  |  |
| Cash deposit fee  | N\$2.14/N\$100 max N\$ 5,750                                 |
| <b>Cash Withdrawal Fees</b>   |  |
| Cash withdrawal fee (In Branch)   | 2.3% of amount with a min. of N\$19.42 & max of N\$ 300      |
| <b>Other Services</b>   |  |
| Internal Debit Order  | N\$12.95   |
| Stop Orders   | N\$12.38   |
| Debit Orders  | N\$25.90   |
| <b>NamPost Account To NamPost Account</b>   |  |
| Internal Account Payment  | N\$15.28   |
| <b>Transfers</b>  |  |
| Transfer between Savings and Transactional accounts   | N\$4.00  |
| Transfer between Transactional and Savings accounts   | Free   |
| <b>3<sup>rd</sup> Party Account Payments</b>  |  |
| 3rd Party Account Payments @ NamPost Branches (Host-2-Host)   | N\$25.89   |
| (The above includes transfers from NamPost Investment Accounts to other commercial bank accounts for interest payments and other EFT transfers) |  |
| <b>Beneficiary Payments (Digital Channels)</b>  |  |
| Monthly fee   | Free   |
| Beneficiary and 3rd Party Account Payments  | N\$9.50  |
| <b>Sale Transaction Fee</b>   |  |
| Transaction Fee On Sales (POS/SWIPE)  | N\$5.75  |
| CashBack Transactions   | N\$6.00  |
| <b>Enquiries</b>  |  |
| Balance enquiry at NamPost branches   | N\$1,50  |
| Mini Statement at NamPost branches  | N\$1,50  |
| Bank Confirmation Letter Business   | N\$10.00   |
| Bank Confirmation Letter Individual   | N\$5.00  |
| <b>ATM Transactions</b>   |  |
| Withdrawal at other bank's ATM  | N\$5.60+N\$13.70 per N\$500 with a maximum of N\$35 excl VAT |
| <b>Non-Financial Transactions</b>   |  |
| Balance enquiry at other bank's ATM   | N\$4.30  |
| <b>Wage Fee</b>   |  |
| Processing fee (Salary & Others)  | N\$23.85   |
| Pensioners  | N\$15.16   |